Snaith & Rawcliffe Medical Group

# Minutes of Patient Liaison Group AGM 25 April 2016

***Members Present***

Brenda Mitchell BM)

David Shepherd (DS)

Eileen Hall (EH)

Jean Brooks (JB)

Betty Wilks (BW)

Margaret Morrell (MM)

Dennis Tredgett (DTT)

Dr Dan Thompson (DT)

Dr Frances Booth (FB)

Dr Susie Foster (SF)

Mrs Jacqueline Roe (JR)

Mrs Clare Hodgson (CH)

**Apologies for Absence**

Stuart Dransfield (SD)

Dr Jon Martin

Dr Noel Tinker

David Coupland

**AGM Re-elections**

No one was due re-election

SD was nominated and seconded as continuing the chair role.

It was confirmed that the re-election of members are to be held every 5 years.

# Minutes of Patient Liaison Group Meeting 25 April 2016

**Minutes from the last meeting**

These were approved

**Matters Arising**

None

**Doctors Report on Practice Developments**

* JR welcomed Dr Booth back to the meeting- FB thanked the PLG for their support, kind words and beautiful flowers that were sent to her during her absence. The members are delighted to see FB back.
* Dr Georgie Wildgoose will be staying at the Practice until 31.03.16- working 4 sessions a week.
* JR introduced Clare Hodgson to the group. Clare is taking over from Julie Corbally who is retiring in May this year. Clare was welcomed to the meeting by all.
* Dr Prabhu is our new registrar who will be here until August 2016, when we will get a new GP Registrar who will be here for 12 months.
* SF explained that we would like to increase our practice numbers- particularly from Rawcliffe area. If we are able to gain new patients, then there is a possibility that we could open Rawcliffe surgery on an afternoon. However, we cannot actively advertise for patients (residents in Rawcliffe can register at the Goole practices as well as ours). Various suggestions were made- leaflet drop, banner on the surgery stating that we are open for patient registration, maybe offer a service there that sets us apart from other Practices etc. The GP’s will consider what action to take, and involve SD in the discussion.
* Open Day 2017- the date for this was set as 13.05.17.
* The funding has been cut from the Memory Clinics that we have set up here in the Practice. However, if we have patients currently in the system we want to reassure them and their families that we will continue to see them and work with them.
* Goole Hospital are currently experiencing IT difficulties in regard to the audiology clinics that are held here on a Friday. We are trying hard to get this sorted as we appreciate how valuable this service is for our patients.
* We have met with the MP to explain that the £32,000 reduction in funding from NHS England is the reason we can no longer offer routine phlebotomy to our patients. We haven’t heard anything back from either the MP or NHS England, so we are unable to reinstate this service.
* FB detailed the new changes to prescriptions that are staring next Thursday 5th May (Electronic Prescribing Service – EPS). This is only for our non-dispensing patients, and will make the process smoother and more convenient for the patients. However- there are bound to be some teething problems initially, but please bear with us.
* FB explained the reasoning for some medicine management changes- namely gluten free products, and some hay fever meds. This is a decision made by East Riding CCG- and NOT by the Practice.
* Flu clinics- dates provisionally set as Saturday 24th September and Saturday 1 October

**Patient Fund Account**

There’s currently a balance of £1324.77.

During 2015/16 we used the funds to purchase Hearing Loops for the Practice, a new otoscope, a new propulse machine, and a fully equipped nurse’s bag.

We received 3 bequests, total of £459 made from donations towards books and jigsaw’s, £250 from the Open Day, and donations from patients. All totalled £1750.

AOB

RSVP- The team have lost one driver (moved to York), but recruited three new people, one in West Cowick and two in Snaith.  This substantially improves our cover of the Snaith area.  However, no one will be turned away should they wish to volunteer, especially for the outlying areas, such as Pollington, etc.

All drivers are now members of Volunteering Matters and have been, or are in the process of being, DBS checked.

Thanks to David for taking over the lead for this valuable service- and thanks to Dennis for the many years of running it.

Medi-Bus- JR will get some more flyers from Goole hospital and pass them to the RSVP team for them to distribute to their patients needing transport to the the hospital.

Recruiting new members- CH/JR will liaise with SD re this

Race for Life- SF, JR and many others from / related to the Practice are competing in this on 4 June 2016. We wish them all the best!!

**Date of next Meeting**

6.30 pm Wednesday 3 August 2016

The meeting closed at 7.45 pm