

## LOCAL HEALTH NEWS - SPRING 2016

**EASTER HOLIDAYS CLOSING**Snaith Surgery

Closed Good Friday, 25 March

Closed Easter Monday, 28 March.

Re-open on Tuesday, 29 March at 8am

Rawcliffe Surgery

Closed Good Friday, 25 March

Closed on Easter Monday, 28 March.

Re-open on Tuesday, 29 March at 8.30am.

**CLOSURE FOR STAFF TRAINING**

Please note Snaith Surgery will be **closed** for staff training on **Wednesday 13 April from 12 midday** and will re-open on Thursday 14 April at 8am.

**NAMED ACCOUNTABLE GP**

NHS England have requested all patients have a named accountable GP. If you want to know who your named GP is, please enquire at Reception.

**Evening Sexual Health Clinics**

From April 2016 we will no longer be running the monthly evening Sexual Health Clinic.

This clinic is externally funded by East Riding Council (Public Health) and this funding has unfortunately been discontinued.

The Surgery will continue to provide this service during normal surgery hours and will aim to offer a limited number of appointments in the early morning and early evening for coil and implant procedures - please discuss with reception.

**Same day and urgent appointment requests**

The surgery runs a service that enables all patients who require a same day or urgent appointment to speak to the duty Doctor. The duty Doctor is often able to deal with many problems through telephone advice or signposting patients to other services. This allows us to have sufficient appointments for those that do need to be assessed. We appreciate that no service is perfect but hope you understand that we are trying our best to meet increasing demand.

Please do try self management of minor ailments before contacting the surgery. Thank you.



**MEMORY CLINICS:** You may book into one of these clinics direct.

Clinics are held every Wednesday at The Marshes Surgery in Snaith.

Just ring us or call in to make an appointment.

### **Online booking appointments**

REMINDER - it is possible to book appointments, order prescriptions and access some information from your medical record online. For further information contact reception.

If you are already registered for Patient Access you can now download a Patient Access App for your phone which allows you to book appointments from your phone. The App is free via the App Store and Google Play.

**Online Practice Booklet**— Did you know you can now download a copy of our practice booklet? Visit: **[www.practicebooklet.co.uk/snaith](http://www.practicebooklet.co.uk/snaith)**

### **Repeat prescriptions:**

Our aim is to get these processed and ready for you to collect in two working days. However, it may help you to understand that to manage this target, your telephone voicemail message and post box contents are dealt with at 10am and again at 4pm Mon-Fri. For example if you have posted or left your request after 4pm it will be dealt with the next morning, or if after 4pm on a Friday it will be dealt with on the next working day and ready to collect two days later.

### **Meningitis B vaccination for children**

This has been in the media recently. For parents who want their child/children to be immunised but who are not eligible for it under the NHS, this may be arranged through the practice. However at the moment there are no stocks of the vaccine available for private use. Therefore we will be keeping a record of patients who have expressed an interest in buying this vaccine for their children. Under the NHS regulations we are not permitted to administer this vaccine privately to our own patients but will be able to arrange this for you with a neighbouring practice. For further details contact the surgery.

### **Staff News:**

We are pleased to inform you that **Dr Booth** has returned to work this month after her sickness absence.

We ask for your patience over the next 6 weeks as she is phasing in her return to work so has reduced appointment availability initially.

Many thanks for your co-operation.

We are also happy to announce that **Dr Wildgoose** will be staying on with us for a further 12 months up to April 2017.

**If you have had a good experience in our Practice you can submit a comment / give us feedback on NHS CHOICES, the link is:**

<http://www.nhs.uk/Services/gp/Overview/DefaultView.aspx?id=42052>

**Thank you.**

**Website: [www.snaithrawcliffmedicalgroup.com](http://www.snaithrawcliffmedicalgroup.com)**

**Telephone: 01405 863190**

**Non-urgent enquiries, E-mail us: [general.enquiries-b81029@nhs.net](mailto:general.enquiries-b81029@nhs.net)**