

LOCAL HEALTH NEWS - SPRING 2015



Bank Holiday & Training Day Closures During Spring 2015 At Snaith & Rawcliffe GP Surgeries

Easter Holidays:

*Fri 3 April Closed
Mon 6 April Closed*

Training :

*Thurs 16 April from 12.00
reopen Friday 17 April 07.45am
and*

*Wed 17 June from 12.00 reopen at 4pm
same day*

May Bank Holiday:

*Mon 4 May Closed
Mon 25 May Closed*

COME ON DOWN!

We are pleased to announce that we will be holding an
Open Day on Saturday 16 May from 10am to 1pm

at The Marshes Surgery, Butt Lane,
Snaith, DN14 9DY

The Doctors, Staff and members of the Patient
Liaison Group will be happy to welcome you to this event.

Attractions to include:

Health promotion activities and information
Refreshments, Tombola and Raffle
Games, free face painting and lots more...

TRAVELLING ABROAD? Our nurses give up to date
advice about all travel vaccinations. After completing a
pre travel form for nurse assessment, you will be
contacted direct by the nurse. Forms available from
the display in surgery or downloaded from our website
www.snaithrawcliffmedicalgroup.com [under
'CLINICS']

Named GP for patients aged 75 and over:

All practices are required by the NHS to provide all their patients aged 75 and over with a named GP who has overall responsibility for the care and support that our surgery provides. This does not prevent you from seeing any GP in the practice. You will receive notification within 3 weeks of your 75th birthday.

New Self Check in Screen at Snaith surgery

We are pleased to report that we
have installed a new patient
self check in screen.

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Periodically, the new screen will  
also be able to collect important  
information from patients [though  
answering those questions will not be  
compulsory].

### Worried about your memory? Don't delay...

You can now book directly into our  
memory clinic held weekly on  
Wednesday afternoons at Snaith  
Surgery.

### PRESCRIPTION CHARGES INCREASE

Please note after 1 April 2015 NHS  
Prescription charges will increase to  
£8.20 per item.



An independent regulator of all health and social care services in England. The CQC monitors, inspects and regulates NHS GPs, Doctors, hospitals, care homes and other health providers to make sure health and social care services provide people with safe, effective, compassionate, high-quality care and encourage care services to improve.

Inspections will take place over the next few months and ratings will be publicised on the CQC website.

#### ***FRIENDS AND FAMILY TEST***



Over the last few months we have been asking you to think about your recent experiences of our services. We are listening to your feedback - thank you for completing the survey forms and adding your comments; favourable and unfavourable. We will review all the results and use the information to develop and improve services. We are pleased to know that the vast majority of our patients are very happy with our services and would be 'extremely likely to recommend our services to their friends or family'.

Survey forms are available in the surgeries, or to complete online at

<https://www.surveymonkey.com/s/SRMGFFTsurvey>

#### **Monthly Evening Sexual Health Clinic at Snaith Surgery**

This clinic is run by Dr Booth with the assistance of a Practice Nurse. It takes place each month from 6-8pm and appointments can be pre-booked in advance.

We are keen to extend the range of patients we see in this clinic from the usual contraception e.g. pills/ coils/ implants/ injections. Please be aware you can also attend this clinic for Termination of Pregnancy counselling, concerns re sexually transmitted infections (female), planning for pregnancy advice, condoms if aged under 25years etc.

Please contact the surgery if you would like an appointment—and remember all information provided will be kept confidential except in exceptional circumstances.

#### **Emis on-line user access for Under 16's**

It is a legal requirement for GP practices to enable patients to access their medical record on line.

The practice will allow parents or guardians to use Emis online access for their children up until the child's 13th birthday. After that it will be removed until the child requests access for themselves.

Emis on-line user access passwords are generated on request and then must be collected from the surgery .

#### **MISSED APPOINTMENTS**

Over the last four weeks, 68 patients failed to attend their appointment!

That is equal to 11 hours of Doctor and Nurse time wasted.

Please do let us know if you are unable to keep your appointment so we can offer it to someone else.

#### **Ready to change to a healthier lifestyle? Healthtrainers can help you...**

The service is **FREE** and **CONFIDENTIAL**.

You can contact Healthtrainers weekdays between 9am and 5pm for more information and support.

Tel 0800 9177752.

Email [healthtrainers@humber.nhs.uk](mailto:healthtrainers@humber.nhs.uk)